

# General conditions

Our classes are for children from 4 years old, able to follow a 25 minutes' lesson without the presence of their parents.

## Cancellation and change of class

- In case of sickness of a minimum of 2 weeks (with medical certificate), a discount will be given for a future registration.
- For children taking level 1 classes, during the first lesson, the teacher can decide that the child is not yet ready to attend the classes. In that case, you will get a credit note.
- In the event of a course change decided by the teacher (inadequate level), please contact the secretariat (022 349 04 22).

## Absence of a participant in a lesson

- You can notify your absence to the ENT secretariat (022 349 04 22), but this is not mandatory for people participating in group classes.
- However, missed lessons will not be reimbursed nor replaced

## Cancellation of a lesson by the ENT

- In case of sickness of a professor, the ENT will do everything to find a replacement.
- The ENT is dependent on the pools management (Thônex and Conches)
- Cancellation of lessons by the ENT due to unforeseen situations, will be notified to the participants by phone, SMS or email.
- The cancellation of a lesson does not qualify for a refund. The ENT will offer a replacement lesson.

## Swimming pools admissions

- Students taking classes at Thônex swimming pool must pay their admission to the pool, which is not included in the classes price; 10 admissions memberships at a reduced price of CHF 18.- can be purchased during the opening hours of Thônex swimming pool's cash desk, with the presentation of the registration confirmation.
- Children under 5 years old get free admission, but must be accompanied by an adult.

- People taking classes in Conches, pay a participation in the pool's rental fee, of CHF 20.- per semester (or CHF 40.- for the year).
- A coin of CHF 2.- is necessary for the changing rooms lockers.

## The students

Under 5 years old get free admission if accompanied by an adult paying the admission fee.

Under 5 years old, accompanied by an adult not paying the admission fee and but only to the changing room, must pay the "children" admission fee.

It is mandatory that children under 10 years old are dropped off and picked up by the pool side by the accompanying person.

Must be on time at the pool side to start the class and announce themselves to the professors.

## Accompanying persons

- Must pay the pool admission fee at Thônex swimming pool; Memberships of 10 admissions at a reduced price of CHF 30.- are for sale during Thônex swimming pool cash desk opening hours, with presentation of the registration confirmation.
- Must not stay near the professor (Thônex), must not stay near the pool (Conches)
- Bathing suit near the pool in Thônex is mandatory
- Must comply with Thônex swimming pool's policy

## Insurances

Students must be covered by their personal insurance (accident and liability).

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